

# RETURN FORM <sup>1/2</sup>

Please enter the items that you want to return on the back of this form.

## HOW DOES IT WORK?

- ① You have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good. If possible the item should be returned in its original packaging and unopened. The cost for the return is at your own expense.
- ② Download the return form from our website, fill it in completely and place a copy into the return package for correct and quick processing, this is however not obligatory.
- ③ Compliance with this procedure is not a mandatory condition for exercising the right to cancel.
- ④ Once we have received your returned item, we will determine whether the item has been returned in good condition. If this is the case the outstanding amount will be reimbursed within 14 days.
- ⑤ Return consignments are at your own risk. We are therefore not liable for a lost return shipment.
- ⑥ Unfortunately it is not possible to exchange items. If you would like to return one or more items and would like to receive a different size or color instead, you can follow the same steps as the return process. You can then re-order the desired item on our website.

### Our return address:

Dreambeads Online - Return Department  
Hertzweg 36  
4338 PX Middelburg  
The Netherlands

## ORDER DATA

Order number: .....

Order date: .....

## PERSONAL DATA:

First name and surname: .....

Address: .....

City: .....

Country: .....

Date of return: .....

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Fill in the table below, with the items you want to return.

**I would like to return my entire order.**

Choose this option and you don't have to fill in the table above.

Item number	Quantity	Reason for return (not required)
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Comments: